

EIC has always oriented its strategy and policy towards the quality of its services. Today, we want this orientation to be more profound, effective and constantly in line with the expectations and requirements of customers and interested parties while continuing to comply with the legal and regulatory requirements applicable to our services.

In order to consolidate this approach, we deliberately opt for the implementation of the Quality and Environmental Management System in accordance with the requirements of ISO 9001 version 2015 & ISO 14001 version 2015 referential for the field of application:

**Engineering, Procurement, Installation, Pre-commissioning and commissioning, Start up, Maintenance
Field service, Staffing for Energies Projects, Decommissioning**

Through our management system, EIC verifies the decimalization and understanding at all levels of the main orientations of the company's policy which is based on objectives based on fundamental values and ethics, formalization and monitoring of these values that aim to satisfy interested parties in terms of Profitability, Health, Quality and Environment, and technical purpose associated with the specificities of the activity.

In this context, the **General Management** has defined the Quality Policy focusing on the following points:

- **Meet the requirements and expectations of our customers and interested parties to ensure their satisfaction.**
- **Continuously improve the effectiveness of the Integrated Management System For Quality, Environment and Pollution Prevention. In all its forms, which can be generated by our activities, products and services and put in place, for Significant Environmental Aspects (SEA), control measures capable of reducing or even eliminating their impacts:**
 - ✓ **Control energy consumption**
 - ✓ **Control the waste generated by our activity**
- **Be in compliance with applicable legal requirements and other requirements to which our organization has subscribed.**
- **Increase the productivity of our teams by improving their skills while ensuring the availability and optimization of our equipment by mastering the planning of our activities.**
- **Consolidation of communication and managerial aspect.**

To achieve the axes set by our policy, we have set objectives at all levels of activities within our organization.

The **General Management** undertakes to provide all the Resources, includes a commitment to environmental protection, including pollution prevention and other specific commitments relevant to the context of the organization; and the appropriate internal and external communication arrangements necessary to ensure the effectiveness of the Quality & Environmental Management System. It will be informed, through management reviews, of the relevance and effectiveness of the **SMQE**.

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